

LIA SCAM ADVISORY

There are ongoing sophisticated scam activities involving individuals impersonating Monetary Authority of Singapore (MAS) and insurance company staff. We wish to remind you that LIA will:

1. Never ask customers to transfer money to MAS or insurance companies;
2. Never ask customers to transfer money to any account over the phone. Customers must refer to the official company letter and/or website on how to pay their premiums;
3. Never call customers on behalf of MAS or insurance companies.

Stay vigilant and protect your personal information. Please follow these important precautions:

1. **Do Not Share Your Banking Details:** Never share any of your banking details like UserID or Passwords with a third party, either over the phone or over a video. Prudential and our representatives will **never** ask you for these details.
2. **Payment Links:** Financial Representatives will **never** ask you to transfer any money to them or pay them cash. If you encounter this, please report it to the respective insurance company immediately. Customers should visit their website and click on Online Payment or make payment via AXS or internet banking.
3. **Phone Numbers and Website Addresses:** Be cautious of the phone numbers and website addresses you interact with. Always ensure they are legitimate.
4. **Check with ScamShield:** Check for scam signs with official sources such as the ScamShield App. Call and check with the 24/7 ScamShield Helpline at 1799.

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